



RJS IT Services for Schools



Ravensdale Junior School
IT Services
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Custom Solutions:

However you need support — we can help - Even if it's just for a free informal chat, we are happy to help, one school to another.

Support to suit you:

Support is available in full day or half day segments - every week, second week or once a month - We also offer a special remote support package with onsite support only when necessary. We can supply the time you need while maintaining close contact every-day.

Please contact us for further details or for a sample Service Level Agreement.



Latest News:

Coming soon—The big BT telephone line switch-off.

Is your school ready for **Voice Over Internet?**

The UK's PSTN network will switch off in 2025— Is your school ready for the move to Voice over Internet?

BT say: *We're moving all our customers from the old analogue public switched telephone network (PSTN) to a fully digital network. We've already started. We plan to have moved everyone over before Openreach stops the PSTN (and ISDN) service in 2025. By then, every phone line in the UK will be digital, routing calls over IP (Internet Protocol) rather than the traditional PSTN.*

Office 365—Are you using it to its **full potential?**

What are the benefits of Microsoft 365 for Education?

- Improved classroom experiences and student outcomes
- Simplifies process for your staff and keeps all your users secure
- Saves your staff time and saves your organisation money
- More schools are moving all their day-to-day files to Office 365
- Accessible from any internet enabled device
- Safe and secure, set permissions for department access areas
- Many extra apps including Microsoft Forms, Sway, Power Apps, Planner, Stream and Whiteboard.

Moving forward—Are you keeping up with technology? We can help.





Welcome to Ravensdale IT Support Services

From as early as 2018, we have been proud to offer our IT support services to many likeminded, forward thinking educational establishments, bringing a wealth of experience - including over 20 years in the Education technology field, (including multi school-support), with additional and extensive experience in the international hospitality and retail sectors.

We like to think we are different because we offer a more personal and tailored support service - offered by a school, for schools - Because we understand your needs and priorities and at a price you can afford, we are always here to help.

After our first highly successful few years offering IT, network, broadband and Voice Over Internet support services to Primary, Junior, Infant and Nursery schools in Derby City and Derbyshire, we are now able to offer extra services and maximise their IT budgets.

Our school-friendly services all begin with an completely informal and free consultation visit from our highly respected IT and Network manager, with no “geek-speak” and a full review of where you are and where you wish to be.

No commitment and no pressure sales, just one school talking to another.

This consultation meeting can be just as long as you want — In person, over the telephone or via Microsoft Teams or Zoom.

Just a suggestion - Why not use this chat as an opportunity to take stock and get a completely complimentary, alternate professional view

With nothing to lose, you might just gain an insight into possible areas for improvement, with an action plan that won't break the budget.

Talk to RJS IT Services today to ensure that you make the most of your precious school resources.



IT SUPPORT SOLUTIONS

- Independent equipment Procurement Services.
- Already proven - Already supporting many schools in Derby City and Derbyshire.
- A faster response and a more personal service.
- Direct contact telephone numbers.
- Remote support for all Teachers and Admin.
- Preferential rates for broadband.
- State of the art content filtering , PREVENT ready with reporting.
- Voice over internet, (VOIP), telephone systems and installation.
- Mobile Device Management Systems.
- Low cost cloud based backup services.
- Managed software installations and upgrades.
- Office 365 migration and administration.
- Email encryption - GDPR Compliant.
- **FREE** Microsoft Office for all of your staff and students, (subject to Microsoft qualifications).
- Microsoft Agreement management.
- Governor and Parent support.
- Apple device support.
- Managed wireless systems installation.
- School website support.
- Cabling services.
- Interactive whiteboard installations.
- 3rd party contractor mediations - Including building works.
- Software license management.
- Monitored Hardware and software inventory services.
- Planning and consultancy services.
- Online training.

Testimonials are available from the many schools already supported by Ravensdale Junior IT Services:

“Russell took over our IT contract in 2019 and since then our IT functionality has gone from strength to strength. His expertise and knowledge have meant that our IT infrastructure has been hugely enhanced and we are now in an excellent place to support all our stakeholders from an IT perspective. He has been a huge asset to “Team Grampian” and any request is always met with positivity and a “can do” attitude. I would highly recommend the service that he offers”.

“Thank you as always for the support you provide. We really appreciate the cost-effective, local, friendly IT support. Your service has been tailored to our needs and is given in non-technical terms that we can understand. Russ always responds quickly to any problems and provides solutions that work for us. He has been invaluable in setting up Microsoft Teams for our remote learning and advising us to ensure that it has been efficient and secure. We would recommend the service to any schools looking to change their IT support”.



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